

ANNUAL REPORT

2019/2020



questscope

putting the last, first.





*Why do those
with the least voice
suffer the most?*



Syria

★ DAMASCUS

★
AMMAN

• ZA'ATARI
• AZRAQ

Jordan

SYRIA

- 4,000 staff and volunteers
- 2 million people served per year

JORDAN

- 1,100 staff and volunteers
- 9,000 people served per year

putting the last, first:
30 years of impact
and results

EDUCATION

MENTORSHIP

**MENTAL
HEALTH**

**EMERGENCY
ASSISTANCE**

A REGION OF GREAT FRAGILITY

Millions of people in the Middle East – the displaced, those at the margins, those in persistent poverty – live in chronic insecurity. Unpredictable challenges to governments, overburdened social systems, and escalating trauma mean many might never live in certainty again. How do we build resilience with vulnerable people in fragile places so they can survive and have the chance to thrive?

Over three decades, Questscope has fostered its own strengths to survive – and thrive – in this environment of great fragility.

STRENGTHS

We have close relationships to the people we seek to serve and deep expertise in the places where we work.

Our unique local organizational capacity brings rare access and sustained change.



We have 30 years of experience in scaling through collaboration.

We are leaders in developing and implementing proven methodologies.

OUR INSTITUTIONS ARE FALLING SHORT

The global social sector is largely trapped in a past era. The values and methods designed in the 20th century are deeply disconnected from today's realities and needs. Around us, the failure of previous solutions has created local space for innovation with local people.

Questscope was decades ahead of most organizations in recognizing the importance of building local capacity and working together as partners with those we seek to serve, and we have decades of demonstrated impact.

IMPACT

We are a pioneer in using adaptive networks of organizations that result in both close proximity to people and wide networks of resources to tackle complex problems.

We created one of the largest and most effective civic engagement programs in Jordan – training thousands of young adults as mentors to marginalized youth.



We developed the first and only General Education Equivalence Degree Program (GED) in the Arab World. Our education + mentorship combination is proven to help kids thrive.

In an independent study, Oxford University confirmed that our approach to education was critical in reducing violent conduct among youth.

In an external review, USAID observed that in their 15 years of assessing youth programs, Questscope has delivered unprecedented impact.

AN EXCEPTIONAL TIME FOR EXTRAORDINARY THINGS

Questscope is in a pivotal transition period after 30 years of being a founder-led organization. By working with marginalized people as true friends and partners, we have seen real change take root and grow. Together – with supporters all over the globe – we’ve grown far beyond what we could have imagined. Now, we have a new generation of young leaders ready to launch the next generation of *putting the last, first*.

QUESTSCOPE TODAY

SYRIA

Our Syria team has shown incredible resilience during eight years of brutal civil conflict. They are the second largest operational entity inside Syria and an established leader as the country moves towards recovery and reconstruction.

STABILITY

The leadership, staff, and structure of Questscope have reached a new maturity. We have head-space to plan for the future and not fear the present.



TRANSITION

We are poised to transition from being a founder-led organization into an organization led by the next generation of leaders.

PURPOSE

TO TRANSFORM
THE FUTURE OF
VULNERABLE YOUTH
AND COMMUNITIES BY
EQUIPPING THEM WITH
THE RESOURCES AND
RELATIONSHIPS THEY
NEED TO THRIVE.



GUIDING PRINCIPLES

*We “put the last, first.”
Our work reflects a radical
commitment to the most
vulnerable.*

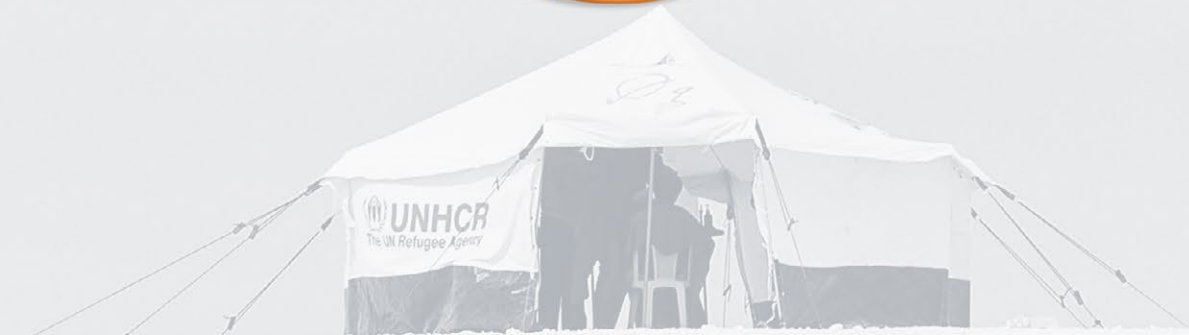
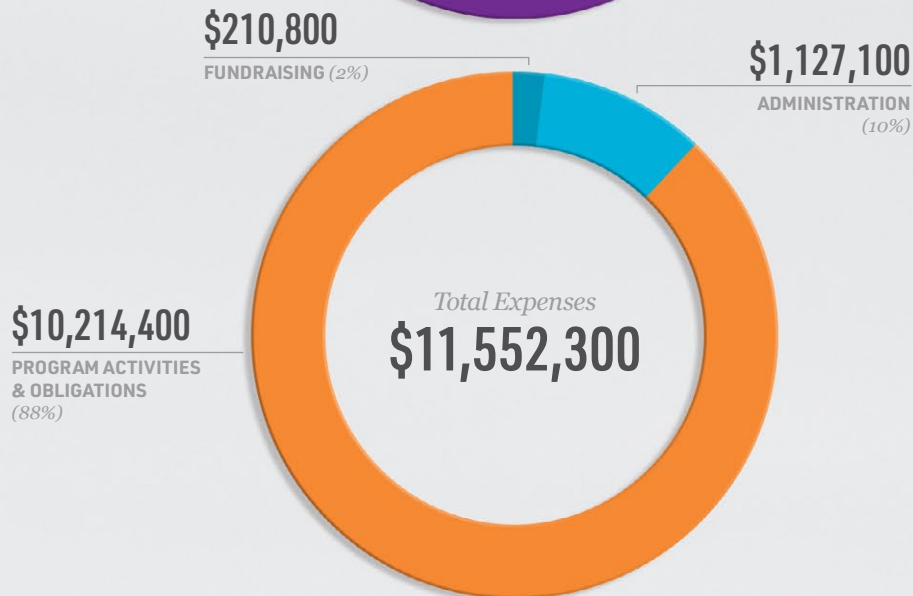
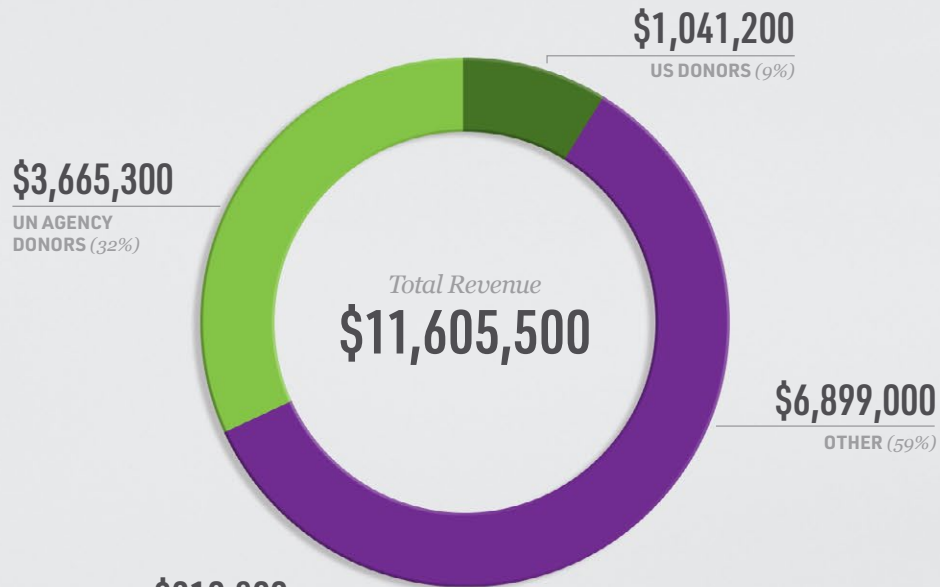
*We work alongside those we
serve to co-create together.
They are not the problem.
They are the solution!*

*We believe caring
relationships are the
foundation of individual
and community well-being.*

*We hold ourselves
accountable. We develop
and use proven processes
that can be scaled.*

Financial Report

2019/2020



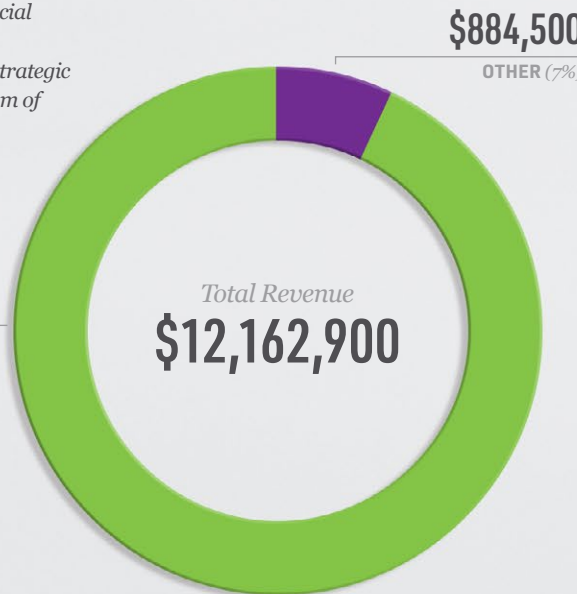


Financial Report

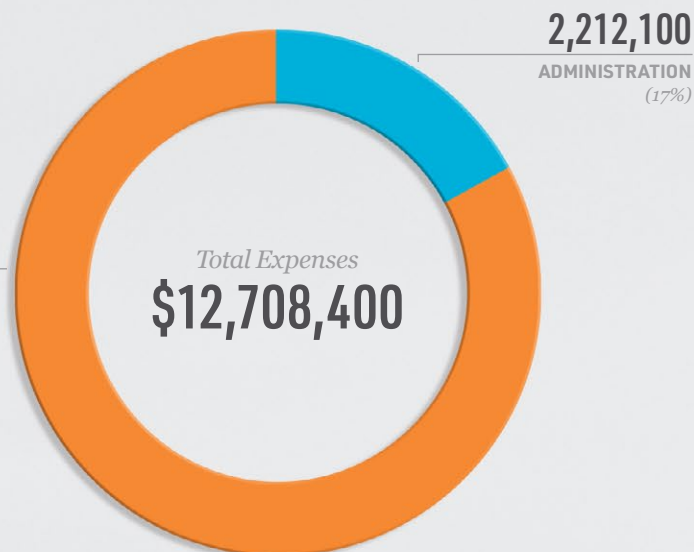
2019/2020

Questscope and the Syrian Society for Social Development (SSSD) are autonomous organizations operating in a long-term strategic partnership under a formal Memorandum of Understanding since 2009.

\$11,278,400
UN AGENCY
DONORS (93%)



\$10,496,300
PROGRAM ACTIVITIES
& OBLIGATIONS
(83%)



Graphic representations of revenue and expenses of Questscope and SSSD summarize consolidated revenues and expenses of Questscope, Ltd. (a 501c3 organization incorporated in the State of Illinois, USA) and Questscope (a U.K. charity operating in the Hashemite Kingdom of Jordan and other Middle East countries); and separately, revenue and expenses of SSSD, a Syrian national non-governmental organization operating solely in Syria.

Questscope, Ltd. accounts are audited by Gelman, Rosenberg & Freedman, Bethesda, Maryland. Questscope UK accounts are audited by Tom Carolan and Co., Republic of Ireland. SSSD accounts are audited by Mustafa Kamal Almalah, Co. Copies of audited accounts are available upon request from Questscope offices. Contributions to Questscope for activities in or outside the Middle East are fully tax-deductible.



Questscope (QS) Senior Leadership

Ashraf Abu Al Halaweh
SENIOR PROJECT MANAGER

Ramzi Al Sheshani
ICT AND OPERATIONS MANAGER

Muthanna Khreisat
REGIONAL AND JORDAN COUNTRY DIRECTOR

Aryan Omer Towfiq
FINANCE DIRECTOR

Ma'en Rayyan
SENIOR PROJECT MANAGER

Curt Rhodes
FOUNDER AND INTERNATIONAL DIRECTOR

Mazen Rihan
HUMAN RESOURCES MANAGER

James Van Cleave
TREASURY – FINANCE AND REGULATORY DIRECTOR

Syrian Society for Social Development (SSSD) Senior Leadership

Roy Moussalli
FOUNDER AND EXECUTIVE DIRECTOR

LEADERSHIP TEAM

Mohamed Samer Al Faqeer

Mohamed Qasem Al Takriti

Shafiq Francis

Reem Nohele

Board of Directors (QSUS and QSUK)

Teeb Al-Samarrai (US)
WASHINGTON, DC

Mowafak Al Yafi (UK)
BEIRUT, LEBANON

Heather Cordell (UK)
NEWCASTLE, UNITED KINGDOM

Janet Cowell (US)
RALEIGH, NC

John Gappa (US, UK)
ST. PAUL, MN

Hisham Kassim (US)
AMMAN, JORDAN

Gunnar Klarr (Emeritus)
JACKSON, MI

Sheila Leatherman (US, UK)
MINNEAPOLIS, MN

Imad Libbus (US)
ST. PAUL, MN

Paul Martin (Emeritus)
KENT, UNITED KINGDOM

Thomas Resler (Emeritus)
FRANKENMUTH, MI

Curt Rhodes (US, UK)
AMMAN, JORDAN

David Scales (US)
NEW YORK, NY

Thane Seager (Emeritus)
RESTON, VA

David Zehnder (US)
HARBOR SPRINGS, MI



*Questscope is part of the Alight family of organizations.
Together we exist to unleash the abundance we find in every person.*



putting the last, first.

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